

BUSINESS UNIT PROFILE

COMPASS
PeopleSkills

Capable people. Stronger teams. Better performance.

COMPASS PeopleSkills develops the leadership, communication, collaboration, service, well-being, and professional capabilities that help people and organizations perform effectively in a changing world.

PEOPLE MEANS POTENTIAL

ONE COMPASS DIRECTION

People capability within one connected ecosystem.

COMPASS PeopleSkills is the human performance and professional development arm of COMPASS Training Center, Inc. It serves companies, government institutions, schools, professional groups, communities, and individuals through practical learning solutions that strengthen workplace effectiveness and organizational capability.

Formalized as a COMPASS business unit in 2023, PeopleSkills extends the Group’s standards-driven training ecosystem into leadership, communication, teamwork, service, workplace culture, well-being, resilience, and career development.



2023 Year Established Formalized business unit	3 Branches of Operations Manila, Cavite, Iloilo	Flexible Delivery Site, client, online, blended	Customized Training Built around client needs
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COMPASS VISION

To be the most trusted partner in training, assessment, and compliance, raising standards of competence, safety, and excellence across industries.

COMPASS MISSION

To serve professionals, organizations, and communities through quality, globally recognized training, assessment, and compliance services that strengthen capabilities, protect lives, and prepare people for a changing world.

Programs may be delivered as standard courses, customized workshops, learning series, team interventions, immersion programs, or integrated workforce development solutions.

THE PEOPLESKILLS ROLE

Turning human potential into workplace performance.

Technical knowledge enables people to perform their roles. Human capability determines how effectively they communicate, make decisions, lead others, respond to change, serve clients, and work as part of a team.

COMPASS PeopleSkills connects professional development with practical workplace performance by strengthening individuals, teams, and organizations.

01

People

Communication, self-management, adaptability, confidence, professional conduct, service mindset, career readiness, and personal effectiveness.

02

Teams

Collaboration, trust, accountability, conflict management, problem-solving, coordination, and shared responsibility.

03

Organizations

Leadership capability, workplace culture, customer experience, employee well-being, change readiness, and workforce development.

PEOPLE MEANS POTENTIAL.

With relevant opportunities, appropriate support, and practical development, people can build the capabilities needed to contribute more effectively to teams, organizations, professions, and communities.

CORE VALUE PROPOSITION

**Practical learning. Stronger capability.
Better performance.**

COMPASS PeopleSkills combines human-centered facilitation, practical learning design, industry context, and the wider COMPASS ecosystem to create programs that are relevant to real people and real workplaces.

01

Needs-Led and Client-Aligned

Programs begin with an understanding of the organization, participants, roles, challenges, expectations, and desired outcomes.

02

Practical and Application -Centered

Learning activities use workplace scenarios, case discussions, reflection, simulations, group exercises, and action planning.

03

Facilitator and Industry Context

Programs are delivered by qualified facilitators, subject matter experts, and industry practitioners selected according to the topic.

04

Integrated COMPASS Advantage

PeopleSkills can work with other COMPASS units when clients require an integrated program combining human, technical, safety, or industry-specific capability.

THE COMPASS ADVANTAGE

Clients can combine technical competence, safety readiness, compliance requirements, leadership, communication, and team development within one coordinated capability pathway.

CORE CAPABILITIES + PROGRAM SOLUTIONS

Human capabilities for a changing workplace.

From single workshops to continuing capability pathways, COMPASS PeopleSkills strengthens the way people lead, communicate, collaborate, serve, adapt, and grow at work.

A practical development partner for people, teams, and organizations

Capability areas define what to build. Program solutions define how to deliver it.



WHAT WE STRENGTHEN

Six core capability areas

Relevant across industries, roles, career stages, and organizational levels.

01

Leadership & People Management

Supervision, delegation, accountability, coaching, decisions, change (LEX Leadership Excellence • 1-3D • F2F)

02

Communication & Professional Effectiveness

Workplace writing, presentations, feedback, influence, time management

03

Team Performance & Collaboration

Alignment, trust, role clarity, conflict management, shared responsibility (CTP Corporate Teambuilding Programs • 2D • F2F)

04

Customer Experience & Service Culture

Service mindset, complaint handling, stakeholder care, recovery

05

Workplace Culture, Well-Being & Conduct

Resilience, respectful workplaces, ethics, psychological safety (AHWT Anti-Harassment Awareness Training • 1D • Online / F2F) (MH Mental Health • 1D • Online / F2F) MHHW Mental Health & Holistic Wellness • 2D • Online / F2F)

06

Career Readiness & Emerging Talent

Employability, career pathing, immersion, transition-to-work preparation

HOW WE DELIVER

Flexible program solutions

Programs may be configured around client size, roles, schedules, priorities, and development outcomes.



Standard Courses & Workshops

Ready-to-deliver learning for common workplace needs



Customized Learning Programs

Built around competencies, policies, values, and business challenges



Leadership & Supervisory Development

Progressive learning for leaders, supervisors, and managers



Team Building & Culture Programs

Facilitated experiences for trust, communication, and accountability



Onboarding, Immersion & Career Readiness

Workplace expectations for students, new hires, and transitioning workers



Integrated Workforce Development

PeopleSkills plus maritime, offshore, safety, technical, or industry-specific learning



Representative programs

Leadership Excellence • Corporate Team Building • Anti-Harassment Awareness • Mental Health & Holistic Wellness • Youth Leadership • Immersion Programs

ACADEME SECTOR

Student formation. Workplace readiness.

COMPASS PeopleSkills partners with schools, colleges, and universities to build practical, values-grounded learning experiences for Senior High School and college students.

ONE ACADEME PATHWAY

01

FORM

purpose + values

02

IMMERSE

hands-on exposure

03

PROFESSIONALIZE

major skills for OJT + work

SENIOR HIGH SCHOOL FLAGSHIPS

Practical exposure plus reflective formation for learners in transition.

SHS

Work Immersion Programs IP Immersion Program • 5D • F2F

Hands-on learning, professional mentorship, and strand-aligned activities that connect classroom learning with real work environments.

STEM

engineering basics • tools • navigation • weather mapping

ABM

business models • operations • pricing • quality management

HUMSS

culture • sustainability • marketing • HR and service quality

F

Spiritual Retreats and Formation

Facilitated reflection experiences that help students pause, listen, process, and grow in character, purpose, responsibility, and community life.

Purpose

identity and life direction

Community

empathy and belonging

Resilience

self-regulation and hope

Service

gratitude and leadership

COLLEGE MAJOR PATHWAYS

Programs are configured by degree program, practicum requirements, student profile, and school outcomes.

01

Maritime and Marine

BS Marine Transportation • BS Marine Engineering

safety readiness • shipboard familiarization • school-required competencies

Key programs

BT | SDSD | STP | CROWD | CRISIS, RFPNW | RFPEW, ISM | MEFA | SCRB | AFF; mooring and bunkering operations

02

HOSPITALITY PROGRAMS

Hospitality Management • Cruise Line Operations • Culinary and Service Tracks

guest care • service quality • crisis readiness • cruise and hotel immersion

Key programs

• FSTHI Fundamentals of Safety Training in the Hospitality Industry • 3D • F2F
• HRCM Hospitality Risk and Crisis Management • 1D • F2F
• HRCM w/ HI Hospitality Risk and Crisis Management w/ Hotel Immersion • 2D • F2F

03

TOURISM PROGRAMS

Tourism Management • Travel Operations • Events and Guest Relations

passenger care • tourism safety • aviation-linked customer experience

Key programs

• FSTTI Fundamentals of Safety Training in the Tourism Industry • 3D • F2F
• BSTTMW/FAW Basic Safety Training for Tourism Management with Flight Attendant Workshop • 1-2D • F2F
• TRCM Tourism Risk and Crisis Management • 1D • F2F

04

Criminology and Public Safety

Criminology • Public Safety • Security and Emergency Response

field readiness • safety and security principles • emergency response practice

Key programs

• BBERT Basic Emergency Response Training • 3D • F2F
• CAERT Criminology Advanced Emergency Response Training • 3D • F2F

05

NURSING PROGRAMS

CMRT Cruise Ship Medical Response Training • 2D • F2F

06

YOUTH PROGRAMS

YLE | NSTP Youth Leadership & Empowerment (Angkla) • 1-3D • F2F

ACROSS ALL MAJORS

Basic Leadership • ANGKLA NSTP • Retreat Programs • Mental Health for Students • Personality Development • Career Development and Career Pathing

Schools can expect: structured learning days • guided processing • mentor-led activities • clear student outputs • practical next steps • post-training support



01

Align

Clarify goals, participants, context, schedule, expected outcomes, and scope of engagement.

02

Understand

Gather information about current capabilities, workplace challenges, and participant learning needs.

03

Design

Define learning outcomes, content, activities, materials, and agreed evaluation measures.

04

Deliver

Facilitate learning through discussion, workplace cases, scenarios, group activities, reflection, and practical application.

05

Review and Follow Through

Gather feedback, document observations, review agreed indicators, and identify continuing development needs.

DELIVERY OPTIONS

Face-to-face • Online • Blended • Client-site • COMPASS campus-based • Short workshops • Multi-session learning series • Team building • Immersion and experiential programs

TYPICAL OUTPUTS

Learning needs brief • Customized program design • Materials • Completion records • Feedback summary • Action plans • Facilitator observations • Continuing development recommendations

WHO WE SERVE

Corporate organizations • Maritime and shipping • Offshore and energy • Manufacturing • Construction • Hospitality and tourism • Healthcare • Schools and universities • Government agencies • NGOs • Professional groups • Emerging professionals



PARTNERSHIP

Capability built around your people, context, and goals.

People development is most effective when it responds to the actual work, relationships, expectations, and challenges experienced by participants.

COMPASS PeopleSkills works with clients to identify priority capabilities, define practical learning outcomes, select appropriate delivery methods, and build programs that reflect the organization’s goals, culture, workforce, and operating environment.

SCAN TO CONNECT



DISCUSS A PEOPLE DEVELOPMENT REQUIREMENT

CONNECT WITH US
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